

Relief Community Engagement Facilitator (Newbridge)

Accessible Housing opens doors to homes that are accessible and affordable for people with limited mobility. By providing a continuum of housing and supports, we work to ensure that everyone has a home and belongs in community.

Program Description:

Newbridge is a Permanent Supportive Housing program that is founded on the principles of Housing First and Harm Reduction. Eligible tenants must be above the age of 18, be experiencing chronic or episodic homelessness, and currently experience a form of mobility impairment. Newbridge is a 24-hour supported congregate-style residence providing housing for 10 individuals (5 male & 5 female); with communal kitchens, bathrooms, and living spaces. Emphasis is placed on community building and healthy living.

Job Overview:

The Community Engagement Facilitator provides support to the ten (10) residents of Newbridge and is available to work (often on short notice), any one of our **day, evening** or **overnight** shifts that are 8 hours in length. This position involves building community with the tenants, providing assistance with daily living activities as needed, resolving conflicts within the household, and empowering tenants to maximize their independence and interdependence within the community. This position will involve facilitating workshops, program activities, and community building events to promote healthy and thriving lifestyles. Shifts are as follows:

- **Day:** Sunday through Saturday – 8:00 am to 4:00 pm
- **Evening:** Sunday through Saturday – 4:00 am to 12:00 am
- **Overnight:** Sunday through Saturday – 12:00 am to 8:00 pm

Responsibilities:

Principles and Values:

- Promote agency values: maximum individual independence, equal opportunity, integrity and trust, collaboration and team work and respect
- Work from a client centered and strength based approach
- Work from a housing first & harm reduction model
- Promote teamwork by creating a supportive, collaborative and open work environment
- Demonstrate knowledge of agency philosophy, work in an ethical manner, and represent agency in a positive manner

Relationship Development and Community Building:

- Develop strong relationships with clients while working towards maximizing client independence
- Identify client strengths and abilities to be fostered within and outside of the community
- Help establish community linkages to strengthen support network
- Facilitate community building activities to promote healthy relationships, foster creativity and create belonging

Daily Living & Basic Needs Support

- Support tenant goals and service plan as determined by their work with the Case Manager
- Provide basic life skills guidance and assist with daily living activities as needed
- Address behavioral issues and conflicts as the need arises
- Monitor safety and security in the building
- Assist clients with meal preparation and household maintenance when required



- Perform basic housekeeping when necessary (ie. Mopping floors, garbage removal and cleaning/sanitizing common areas)

Reporting:

- Contribute to engaged and constructive Shift Debriefs with co-workers
- Dynamic and effective engagement with all internal program communications

Program & Team Development

- Collaborate with Support Team to effectively support client goals
- Contribute to the health and unity of the Newbridge team
- Share client success with team members and agency when appropriate

Qualifications:

Education and experience

- 2-3 years working directly with individuals experiencing homelessness and physical disabilities.
- Solid understanding of the principles of Housing First and Harm Reduction
- Post-secondary education in the Human Services field
- Experience working in a residential setting is an asset.
- Must have current First Aid/CPR certification

Core competencies

- Self-Motivated: Motivated by oneself or one's own desires, without any external direction. Looks for continued learning and success. Understands it as a primary means of realizing goals and progressing in role. Able to work in an environment where they receive little direct supervision.
- Accountability: Accepts responsibility for own actions and decisions and demonstrates commitment to accomplish work in an ethical, efficient manner.
- Communication: Comfortable using a broad range of communication styles and chooses appropriate, effective ways to communicate with different audiences in diverse situations.
- Critical Thinking: Ability to break a situation down into smaller pieces to identify its key or underlying issues.
- Building Effective Relationships: Builds strong relationships with clients, focusing on understanding the needs of the client and getting the best possible results.
- Client-Centered Care: Provides care that is respectful of and responsive to individual client preferences, needs, and values, and ensuring that client values guide all decisions.

Skills and attributes

- Strong knowledge of mental health and substance abuse
- Strong interpersonal skills
- Excellent critical thinking and problem solving skills
- Excellent organizational and time management skills.
- Demonstrated ability to deal effectively with multiple priorities in a fast paced work environment.
- A self-starter who takes initiative without needing cues
- Strong team player
- High standards of professional integrity and proficiency
- Proficient in Microsoft Office programs (ie. Word, Outlook, Excel)
- Satisfactory Criminal Record Check (CPIC)

Working Conditions:

- Community Engagement Facilitator duties are performed within the residence.
- Requires working with challenging clients experiencing physical disabilities, substance addictions and mental health issues



- Job requires assisting clients with daily living activities (ie. Laundry, cleaning units, assisting with cooking and conflict resolution)
- Risks associated with 'at risk' clients

Application Information:

If you are looking for a rewarding career at a growing organization, please forward your **cover letter** and **resume** to **leslie@accessiblehousing.ca**

Only those selected for an interview will be contacted.

Closing Date for Applications: Until successful applicant is found.